



Location: Rochdale, Greater Manchester

Salary: Competitive (depending on experience)

Job Type: Permanent

Job Description: Fire and Security Service Engineer

About iP24

iP24 Limited is committed to providing the highest quality in system design, project management, installation and customer care within the electronic security industry (CCTV, Access control, Fire and Intruder Systems). We are a nationwide company who strive to exceed our customer expectations.

To meet the company's set standards all our employees are continually trained on all our systems and the latest technology.

Qualifications & Experience

- Hold City & Guilds or NVQ Qualification in Electronic Engineering
- Have experience in Service and Maintenance of Fire and Security Systems including: CCTV, Access Control & Intruder Alarms
- Have experience with IP solutions (desirable)
- Have excellent customer service skills
- Be a team player
- Be able to operate within a team framework
- Be enthusiastic and have a positive attitude

About the Role

As part of our on-going expansion plans for Customer Service within the Company, a vacancy has arisen for an experienced Field Service, Maintenance and Commissioning Engineer across the North West.

Responsibilities

To be responsible for:

- Responding to Customer Calls which have been logged by the service desk
- Carry out Preventive Maintenance Visits to contracted sites
- Be available for out of hours call outs on the Call Rota
- Work with the Service Team to comply with the Security Systems Regulator

Benefits

- Competitive Salary (depending on experience)
- 22 days holiday
- 1 extra day holiday for every year you have been with the company (up to 27 days)
- Company Car
- Company Mobile Phone
- Company Laptop